From the Credentialing Portal Home screen, you can access the Credentialing Status from the left menu navigation or from the center page.

As you move through each status of the Credentialing Packet process, you can follow your packet.

Notice the application is currently in Sent status, which means the credentialing packet has been sent for completion by the provider. Until the provider returns the packet, the Credentialing Process cannot begin.

Notice the application is currently in Received status, which means the packet has been received and is being reviewed.

**Note:** At this current phase no additional action is required by the provider, however, once all review/processing of received items are complete you will be able to access any items still outstanding.
Credentialing Status

Notice the application is currently in Verification status, which means the packet is currently in the verification process.

1. Click the here link to see all outstanding items needed to complete the credentialing process.

Notice the application has already gone through Verification, which means all items have been verified. Once this process has been completed, the application will move to Review status, where it currently is at this time. This means all items have been received and the packet can be processed. Once the final review is complete, the packet will be turned over to the Medical Staff Office for review and next steps.

Notice the application is currently in At MSO status, which means the packet has been completed by the Parallon Credentialing Processing Center, and it has been sent to the Medical Staff Office for final review and next steps.

Note: Once the MSO has completed their review, the Packet will no longer be visible from this screen and the providers dates and status will be updated on the facilities page in the Credentialing Portal.
Notice the application is currently in **Incomplete** status, which means the packet is unable to continue in the Credentialing process because items required to complete the packet are missing.

1. Use the [here link](#) to view any outstanding items.

Notice the application is currently in **Closed** status, which means the packet has been closed due to failure to supply all information needed for Credentialing.

*Note:* If credentialing is still needed, please contact the Medical Staff Office(s).

Notice the application is currently in **Withdrawn** status, which means the packet has been withdrawn.

*Note:* If credentialing is still needed, please contact the Medical Staff Office(s).