

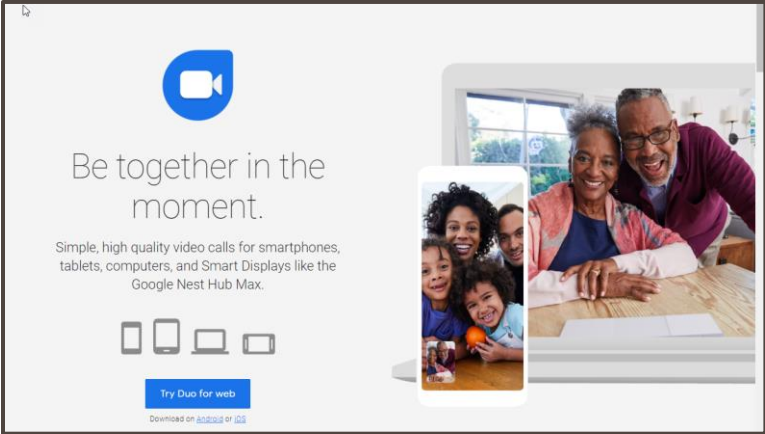
Patient Hotline Users Guide – Google Duo

Google Duo Users Guide

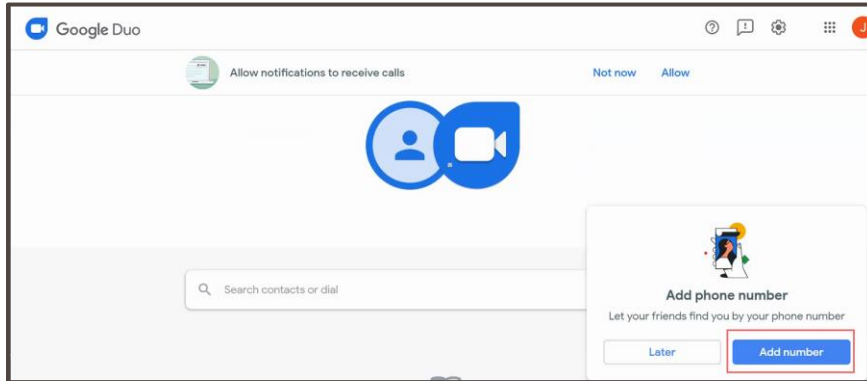
1. Download the Google Duo app from your iPhone, Android, or Computer



2. Click Try Duo for Web

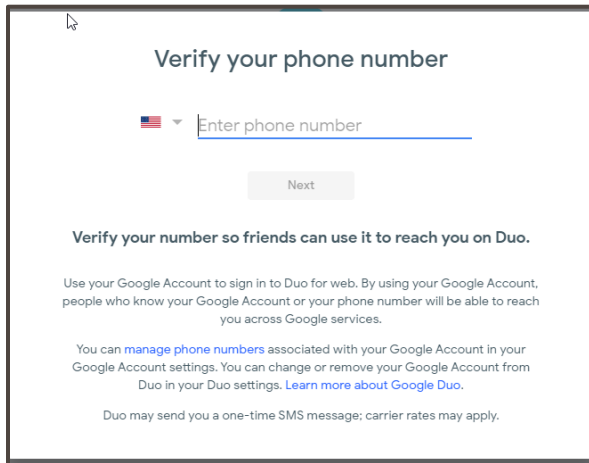


3. Click **Add number** to add your mobile phone number to your Google Duo profile



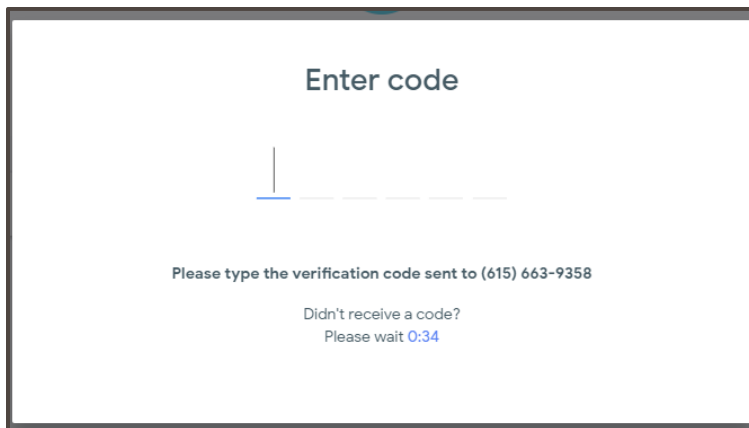
4. Enter your mobile phone number

5. Click **Next**

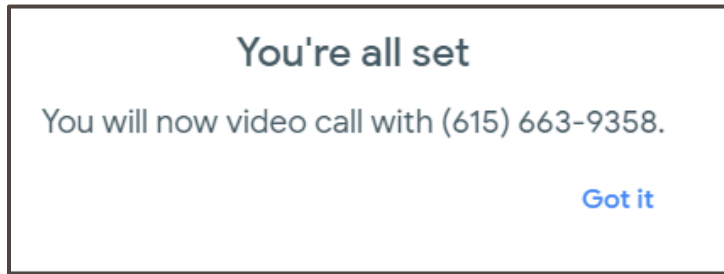


NOTE: A code will be sent to the phone number you provided.

6. Enter the code you received



7. Click **Got it**



8. You will now be able to receive your video call/voice call visit with your provider per the provider's prompt.

NOTE: Once you answer the video call/voice call, you will be connected with your provider.