

Patient Hotline Users Guide – FaceTime

FaceTime Users Guide

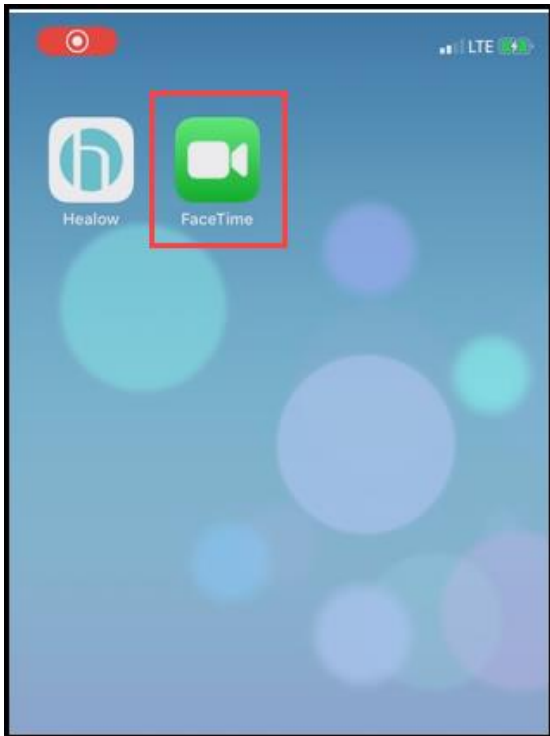
FaceTime is proprietary to Apple and is not available on an Android platform.

You can utilize FaceTime on any of these devices on Wi-Fi: iPhone 4 or later, iPad Pro (all models), iPad 2 or later, iPad mini (all models), and iPod touch 4th generation or later (only iPod touch 5th generation or later support FaceTime audio calling).

With a cellular data plan, you can also use FaceTime without Wi-Fi on any of these devices: iPhone 4s or later, iPad Pro (all models), and iPad (3rd generation or later).

Turn on FaceTime

1. Open the FaceTime app and sign in with your Apple ID. You can also do this from Settings > FaceTime.



NOTE: If you're using an iPhone, FaceTime automatically registers your phone number. To also register your email address on your iPhone, go to Settings > FaceTime > Use your Apple ID for FaceTime, and sign in with your Apple ID.

If you're using an iPad or iPod touch, register your email address by tapping Settings > FaceTime > Use your Apple ID for FaceTime, and sign in with your Apple ID.



2. Once FaceTime has been turned on, you will be able to receive calls from your provider.

NOTE: You will answer a FaceTime call the same way you would answer a phone call, however, you will be able to see the provider in live view and vice versa.