

Provider Profile – Change Security Questions

The **Provider Profile** page allows you to make changes to your **Security Questions**.

Home
 Message Center
 Credentialing Status
 Outstanding Items
 Expiring Items
 Facilities
 Resources
Provider Profile
 HCO
 Logout

6
OUTSTANDING CREDENTIALING ITEMS
 Click [here](#) to view the following:

- Items you need to submit before Parallon can complete your credentialing process.
- Items you need others to submit before Parallon can complete your credentialing process.
- Items that have been verified by Parallon during your credentialing process.

The number you see is a count of the items you or someone else needs to submit before Parallon can complete your credentialing process.

4
EXPIRING ITEMS
 Click [here](#) to view the following:

- Your Licenses with the expiration dates
- Your Boards with the expiration dates
- Your Insurance with the expiration dates

The number you see is a count of all items that will expire in the next 45 days.

1
FACILITIES
 Click [here](#) to view the following:

- Facilities where you currently have or are requesting privileges.
- Your existing (or requested) privileges at each facility (from here you can also request additional privileges at a facility).

The number you see is a count of all of the facilities where you currently have or are requesting privileges.

1. Click **Change Security Questions**.

Provider Profile
 DR. SMITH

Change Password | **Change Security Questions** | Change Delegate

Provider Demographic

Name	Tessa Evett Smith MD	Edit
Date of Birth	11/23/1979	Edit
Email	damita.goods@parallon.net	Edit

Type	Address	Edit	Delete
Home Address	807 Oakley Street, Unit #1 Houston, TX 77006 P: (912) 441-2982 F: E:	Edit	Delete
Primary Address	18167 US Hwy 19 N Ste 650 Clearwater, FL 33764	Edit	Delete

Need Some Help

Provider Demographic
 This section allows you to request a change to your name, Date of Birth, Email, Addresses or Add an Address. Name and Date of Birth Changes will need to be reviewed and processed.
 Note: These changes will not be visible in the Credentialing Portal until after the request is reviewed and updated.

Primary Address
 This is your primary office location.

Credentialing Address
 This is the address where you would like your credentialing information sent.

Important note about Email Address:
 A change to your Email Address will change your user name for the Portal.

2. Enter your **Current Password**.
3. Click **Next** to continue.

CHANGE SECURITY QUESTIONS

CURRENT PASSWORD

.....

Cancel Next

Provider Profile – Change Security Questions

SECURITY QUESTIONS

i PLEASE PICK 3 QUESTIONS OUT OF THE LIST PROVIDED AND ANSWER. THESE QUESTIONS WILL BE USED IN THE FUTURE IF YOU NEED TO RESET YOUR PASSWORD.

QUESTION
What is the first name of your childhood best friend?

ANSWER
test

QUESTION
What was the model of your first vehicle?

ANSWER
test

QUESTION
What is your maternal Grandfather's first name?

ANSWER
test

4. Select and answer the new **Security Questions**.
5. Click **Submit**.

Note: This change becomes effective immediately.

PARALLON®
CREDENTIALING PORTAL

WELCOME

Thank You!

Your request to change your security questions has been updated successfully. If you did not initiate this request, please contact CSS at 800-265-8455. Physicians should select * and then 3; all others, select options 2 and 7.

[Back](#)

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The **Confirmation screen** appears advising you that the change has been processed. A message will also be sent to the Provider’s Message Center.