

# HCA<sup>®</sup>

# FACT SHEET

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**DESCRIPTION:**

HCA is the nation's leading provider of healthcare services, composed of locally managed facilities that include approximately 163 hospitals and 109 freestanding surgery centers in 20 states and England. At its founding in 1968, Nashville-based HCA was one of the nation's first hospital companies.

**LEADERSHIP:**

Richard M. Bracken, Chairman and Chief Executive Officer  
R. Milton Johnson, President and Chief Financial Officer

**REVENUES:**

More than \$29.68 billion in 2011

**EMPLOYEES:**

HCA and its affiliates employ approximately 199,000 people

**MISSION & VALUES STATEMENT:**

“Above all else, we are committed to the care and improvement of human life. In recognition of this commitment, we strive to deliver high quality, cost effective healthcare in the communities we serve. *In pursuit of our mission, we believe the following value statements are essential and timeless.*

- We recognize and affirm the unique and intrinsic worth of each individual.
- We treat all those we serve with compassion and kindness.
- We act with absolute honesty, integrity and fairness in the way we conduct our business and the way we live our lives.
- We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect and dignity.”

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## **STRATEGY:**

Building on this foundation, HCA's strategy includes:

**Putting patients first:** HCA works to constantly improve the care we give our patients, implementing measures that support our caregivers, help ensure patients' safety and provide the highest possible quality.

**Investing in our communities:** Over the last 5 years, HCA has invested approximately \$1.5 billion annually to keep our hospitals modern and up-to-date technologically. We will also expand and add services to our hospitals and selectively acquire new facilities in order to better serve our communities.

**Focusing on leading hospitals in core communities:** HCA focuses on communities where the company is a leading healthcare provider.

**Improving local operations through efficient use of resources:** HCA employs industry-leading measures that enhance the performance of the company's local facilities, including organized group purchasing, efficient supply acquisition and distribution, shared administration and business services, and other initiatives that allow our hospitals and their communities to benefit from economies of scale.

**Building strong physician relationships:** HCA values strong relationships with local physicians, working to provide them a wide array of services and modern facilities in order to help them deliver the best possible care.

## **COMMUNICATIONS DEPARTMENT:**

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